

DEAR SIR/MADAM.

I WOULD LIKE TO CONGRADULATE YOU ON HIRING AN EXCELENT STAFF.

I MADE MY FIRST ORDER WITH YOUR COMPANY A FEW WEEKS BACK.

UNFORTUNATLY THERE WERE PROBLEMS WITH THE DELIVERY SERVICE, BUT YOUR STAFF WERE NOTHING BUT HELPFUL AND UNDERSTANDING REGARDING MY SITUATION AND I HAVE THE GREATEST APPRECIATION FOR ALL THEIR EFFORTS TO SORT OUT MY ORDER.

AS I AM VIRTUALLY BED-RIDDEN DUE TO VARIOUS DISABILITIES, I CAN ONLY GET OUT WITH THE USE OF MY WHEELCHAIR. (IF SOMEONE PUSHES ME) I DON'T HAVE A GREAT DEAL OF

HUMAN CONTACT EXCEPT FOR MY GOOD WIFE, SO I ACTUALLY FIND MYSELF LOOKING FORWARD TO MY ALL TOO SHORT TELEPHONE CONVERSATIONS WITH YOUR FRIENDLY STAFF.

I CAN HONESTLY SAY THAT NOT ONLY ARE THEY THE BEST STAFF OF ANY HYDROPONICS COMPANY, BUT OF ANY COMPANY I HAVE EVER DEALT WITH.

IT IS THANKS TO ~~THEIR~~ THEIR EFFORTS THAT I AM, AND WILL REMAIN A FAITHFUL CUSTOMER.

YOURS